

Impeccable Services and Products – Lei Garden Group



In 1999, **Lei Garden Group** selected **Seito Systems Limited** to implement **Seito® POS Management System** to their restaurants....

In the past ten years, Lei Garden and Seito have been maintaining a good relationship. As the POS Management System provider to Lei Garden, Seito has the same business spirit “Putting people on the first place” with Lei Garden. Seito’s quality POS and service is the valuable support for Lei Garden to improve operation efficiency and quality. More than that, quality POS can greatly help in earning more money for the business.

Seito® Wireless Solution

The Lei Garden restaurant located in APM shopping plaza, Kwun Tong has adopted **Seito® Wireless Solution** in coordinating with the application of the current Seito® POS Management System. “We always emphasize customer service. The application of Seito® Wireless Solution directly makes our image more outstanding,” **Ms. Winnie Cheung, the Manager of the restaurant** said. “When customer is ordering the item, I can keep sending the order from the wireless PDA terminal. The items like appetizers may be delivered to the customer when I am still reconfirming the rest of the orders. The customer may surprise how efficient the order handling is, and I am also happy and proud of the service we provide.” “In addition, with these PDA wireless terminals, we are able to handle some urgent ordering request such as chase order, or other bill related issues in front of the customer and no need to go back to the touch screen terminal. Then, they trust that we are seriously handling their requests and they will believe our group as well. Eventually they will become our loyal customers!” said Ms. Cheung. Lei Garden APM branch is now using **Widely 28 wireless ordering terminals**.



**Winnie Cheung –
Restaurant Manager**

Insisting on Quality Service

To the corporation which emphasizing long term business relationship, continuous product and service quality improvement is one of key elements in running the business. The Lei Garden Group has consistently pushed for innovation, especially in new dishes. Apart from that, the Group will keep maintaining the high standard of service quality for the customers. Seito will also maintain long-term relationship and work closely with our customers and provide the best products and services to them. “Undoubtedly, the POS Seito provided has been running stably. Their reliable after-sales support is well-known in the market place,” Ms. Cheung told.

