

## Hong Kong East Ocean Seafood Restaurant (HKEOSR)

is one of the best-known Chinese seafood restaurants in the San Francisco Bay Area. Located by the waterfront at Emeryville, California, HKEOSR is renowned for its hand-made dim sum, authentic Cantonese cuisines, and fresh seafood delicacies. The restaurant is meticulously maintained with traditional Asian decors that reflect its strong heritage and cultural background. Patrons are greeted by the grand view of the Oakland Bay Bridge and Golden Gate Bridge in the distant while enjoying their fine cuisines prepared by top chefs from Hong Kong. Not surprisingly every weekend it is packed with diners who came for the famous a-la-carte dim sum as well as the beautiful surrounding.



Whether it is during the day or in the evening, HKEOSR presents its patrons with a unique dining experience that guarantees to delight the most demanding customers. “We have been operating this Chinese restaurant for many years and we are one of the famous Chinese restaurants in California. We offer splendid selection of dim sum and seafood,” said **Jimmy Lee, General Manager at HKEOSR.**

Because of the complexity and high volume operations, HKEOSR has adopted technology to help manage its business for years. “From the first day of business, we used computers for our ordering, kitchen printing and cashier operation. We believe that the computer-automated operation helps us deliver higher quality service. Our operation would be more efficient and our servers can focus on servicing the customers if they can complete their ordering quickly.” Jimmy said. “However, only after a few years we found that our previous system was not reliable and lacks functional improvements to match our complex operation. Then we were introduced to **Seito Food & Beverage Management System.** After comparing other solutions, thorough testing and numerous trial runs, we decided to implement Seito solutions. They have a solid reputation in developing food & beverage POS system and dedicated service support. In addition to the many new functions, we are mostly pleased with the system stability and after sale service,” Jimmy said.



**\* HKEO is the customer of Mega-Bites Systems & Solutions – Seito Authorized Dealer in CA**